

Prilog 1 Politika kvalitete

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Naučnoistraživački Institut Verlab za biomedicinski inženjering, medicinske uređaje i vještačku inteligenciju (Verlab Institut) posvećen je kontinuiranom unapređenju svojih usluga i procesa kako bi zadovoljio potrebe svojih korisnika i relevantnih zainteresiranih strana. Naša organizacija predano provodi i održava sistem upravljanja kvalitetom u skladu sa zahtjevima standarda ISO 21001. Temeljna načela na kojima baziramo svoju politiku kvaliteta su:

Kontinuirana promicanje naučnog integriteta i izvrsnosti: Ovo načelo naglašava našu predanost promicanju najviših standarda naučne i istraživačke prakse, etike i kvalitete u svim istraživačkim aktivnostima. Težimo kontinuiranom razvoju i unapređivanju multidisciplinarnih naučnih istraživanja i doprinosu razvoju i održivosti eko-inovacija fokusirajući se na biomedicinski inženjering, medicinske uređaje i vještačku inteligenciju.

Suradnja s partnerima: Posvećujemo se ostvarivanju dugoročne suradnje s našim partnerima kako bismo omogućili postizanje zajedničkih ciljeva i osiguranje visoke kvalitete usluga. Težimo izgradnji ekosistema koji uključuje akademsku zajednicu, vladu, industriju, zdravstvenu zajednicu i civilno društvo kroz kontinuirano unapređenje edukacijskih usluga, saradnje i uspostavljanje partnerskih odnosa

Kontinuirano unapređenje: Posvećujemo se stalnom poboljšanju naših usluga, procesa i kompetencija kako bismo osigurali da ispunjavamo ili premašujemo očekivanja naših korisnika.

Uključenost zaposlenika: Potičemo uključenost, obuku i motivaciju naših zaposlenika kako bismo osigurali da svaki član našeg tima razumije svoju odgovornost za kvalitetu.

Ova Politika ističe važnost razumijevanja jedinstvenih zahtjeva i preferencija korisnika obuka, uposlenika, partnera, regulatornih tijela. Definiranjem i komuniciranjem jasne Politike kvaliteta, Institut uspostavlja čvrstu osnovu za svoje sisteme upravljanja, promovirajući transparentnost, odgovornost i zajednički osjećaj svrhe.

Institut trajno prati i ispituje svoje postupke osiguravanja i upravljanja kvalitetom kako bi sebi i drugima osigurao djelovanje u skladu s europskim i nacionalnim standardima za osiguranje kvalitete u kao i zahtjevima ISO 21001:2018. Pri tome se koristi relevantnim zakonskim i drugim propisima te dobrom praksom, a sve u najboljem interesu cjelokupnog eko-inovacijskog i naučno-istraživačkog sistema.



Dr. Lejla Gurbeta Pokvić, Direktor
"Verlab Institute"

Attachment 1 Quality Policy

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The Research Institute Verlab for Biomedical Engineering, Medical Devices, and Artificial Intelligence (Verlab Institute) is dedicated to the continuous improvement of its services and processes to meet the needs of its users and relevant stakeholders. Our organization diligently implements and maintains a quality management system in accordance with the requirements of ISO 21001. The fundamental principles upon which we base our quality policy are:

Continuous Promotion of Scientific Integrity and Excellence: This principle underscores our commitment to promoting the highest standards of scientific and research practice, ethics, and quality in all research activities. We strive for the continuous development and enhancement of multidisciplinary scientific research and contributions to the development and sustainability of eco-innovations, with a focus on biomedical engineering, medical devices, and artificial intelligence.

Collaboration with Partners: We are dedicated to establishing long-term collaborations with our partners to enable the achievement of common goals and ensure the delivery of high-quality services. We aim to build an ecosystem that includes the academic community, government, industry, the healthcare community, and civil society through continuous improvement of educational services, collaboration, and partnership building.

Continuous Improvement: We are committed to the ongoing enhancement of our services, processes, and competencies to ensure that we meet or exceed the expectations of our users.

Employee Engagement: We encourage the involvement, training, and motivation of our employees to ensure that every member of our team understands their responsibility for quality.

This Policy highlights the importance of understanding the unique requirements and preferences of users, employees, partners, and regulatory bodies. By defining and communicating a clear Quality Policy, the Institute establishes a solid foundation for its management systems, promoting transparency, accountability, and a shared sense of purpose.

The Institute continually monitors and assesses its quality assurance and management procedures to ensure that it and others operate in accordance with European and national quality assurance standards, as well as the requirements of ISO 21001:2018. This is done using relevant legal and other regulations, as well as best practices, all in the best interests of the entire eco-innovation and scientific research system.



Dr. Lajla Gurbeta Pokvić, Director
"Verlab Institute"